



UPSTATE

MEDICAL UNIVERSITY

EDUCATION · HEALTHCARE · RESEARCH

Office of the President & Health System CEO

Feb. 12, 2018

To the SUNY Upstate Medical University Community:

Back in December, we launched the One University Survey to take the pulse of the campus on key issues, such as employee engagement, leadership, recognition and work-life balance.

I want to thank everyone who participated in the survey; we are grateful for your feedback.

This week begins the process of sharing the survey results. Press Ganey, the firm that conducted the survey, was on campus today to report the findings with department leaders. Over the next 30 days, department leaders will share the results with colleagues in their respective departments.

This information-sharing marks only the beginning in what will be an inclusive process. We will ask for your involvement again as we turn the survey results into action items by acknowledging where we do well and where we have opportunities for improvement.

The One University Survey was highlighted in the university's strategic plan, OUR Upstate, as one of several system-wide strategic planning initiatives. It is notable that this is the first time that our physicians have been surveyed. The inclusion of this survey in the strategic plan underscores its importance to our organization and our continuous improvement journey toward integration of the component parts of this complex health science university with the goal of excellence.

Thank you again for your participation in the survey process.

Please direct any questions you may have on the process to Barbara Riggall at riggallb@upstate.edu or 315-464-4964.

A handwritten signature in blue ink, appearing to read "Danielle Laraque-Arena".

Danielle Laraque-Arena, MD, FAAP
President & Health System CEO
SUNY Upstate Medical University