



The department of Risk Management focuses on identification and prevention of risk exposures within the organization that could:

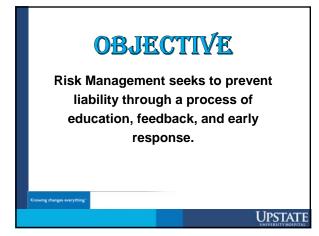
Cause injury to patients, visitors, and employees

changes everything

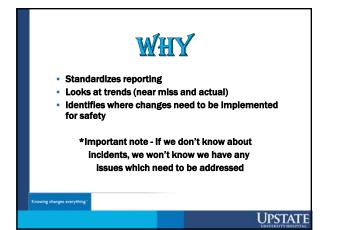
Jeopardize the safety and security of the environment

 Result in costly claims and lawsuits with subsequent financial loss to the organization

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Everyone is responsible for reporting.

When an incident occurs, it is your responsibility to report the occurrence and initiate filing a report.

The ${\bf 1}^{\rm st}$ person made aware of the occurrence is the person who is responsible for the filing of the report.

By reporting incidents, the hospital will be able to Investigate why an incident has occurred so that system issues can be addressed.

Knowing changes everything

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(At the very Least)

Preventable Patient death and/or serious injury.

- Wrong Site/Wrong Side procedures.
- Retention of a foreign body.
- Patient suicide, attempted suicide, or self-harm that results in serious injury.
- Patient or staff death or serious injury associated with a burn incurred from any source.

nowing changes everything."

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(WHAT cont.)

- Medication Errors especially associated with serious injury, near-death, or death.
- Patient abduction
- Sexual assault of patient/ staff.
- Death or serious injury of patient/staff from assault.
- Death or serious injury of patient from malfunctioning

device.

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REPORT AND CALL

The prior list reflects issues that need immediate attention and possible reporting to NYS DOH

Along with entering the event, please call: Risk Management (Downtown) at 464-6177 Risk Management (Community) at 492-5963 and advise of the occurrence

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LESS CRITICAL
EVENTS
Reached Individual
Requiring additional treatment
Emotional distress or inconvenience
≻ No harm
Near Misses
Unsafe Conditions
Knowing changes everything:
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