

SUNY Upstate Medical University



**University
Hospital**

PEDIATRIC BILL OF RIGHTS



Syracuse, New York

PEDIATRIC BILL OF RIGHTS

The following excerpt is taken from the Association for the Care of Children's Health, "A Pediatric Bill of Rights". Please refer to the University Hospital pamphlet, "Your Rights as a Patient," for further information regarding your's and your child's rights when receiving services from University Hospital and it's health care providers.

In this hospital you and your family have the right to:

- Respect and personal dignity.
- Care that supports you and your family.
- Information that you can understand.
- Quality health care.
- Emotional support.
- Care that respects a child's need to grow, play and learn.
- As much privacy as can be provided to allow you and your family time alone.

FOR THE CHILD

We will tell you who we are and what our role in your healthcare is.

We will provide a place for one family member to spend the night or stay as close to you as possible at all times.

Your family can stay together as much as possible. If this is not possible, the people caring for you will explain why.

We will explain all the things to you and speak in language you can understand. You can ask at any time what is happening to you and why.

You can make choices whenever possible. Please ask questions about anything that is unclear to you or your family.

Let us know what play and learning activities you like to do to help you grow and learn while in the hospital.

FOR THE FAMILY

The family is an important member of your child's health care team. It is the family who knows the child best. The information you have about your child is important. Please share this information with us so that together we can plan what is best for your child.

We will tell you about the care your child will need after you leave the hospital. Before your child leaves the hospital we will teach you about the care your child will need. We will also tell you about people and places in your community that can help you once you are home.

You have a right to any information necessary to make decisions about your child's care. The health care team will participate in those decisions so that you can understand the risks and choices regarding your child's care.

You have other rights which include the following: you can ask for a second opinion; you may refuse treatments as permitted by law; you can ask to change hospitals, and you may change your mind about care for your child even after permission has been given.

If your child must be transferred to another hospital or unit within this hospital, we will make every effort not to move your child until you have been told why.

The family and child are responsible, to the best of their capabilities, for doing the things you have agreed to in the plan of care. If the plan cannot be followed, please tell us. Let us know how you would like to participate in your child's care and we will follow this plan as closely as possible.

At times any member of the family may feel sad, angry, guilty or lonely. Please feel free to verbalize these feelings. We can help you meet other families with similar experiences, or find you additional help if you request it.

Just as the hospital and all personnel involved in your child's care will respect your rights, your family is expected to respect the rights and privacy of other children, families and hospital personnel.

750 East Adams Street • Syracuse, NY • 13210

University Hospital—the Hospital of



the SUNY Upstate Medical University